

Troubleshooting

LED	STATUS	REMEDY
L3+L4 flashing every second	Limits not set	Refer to Step 12 (p. 13) - Adjusting Open and Close Limits
L8 flashing every second	Operator is in OPEN Limit Settings mode (only in program mode)	Refer to Step 13 (p. 14) - Set OPEN Limit Using On-Board Buttons
L1 flashing every second	Operator is in CLOSE Limit Settings mode (only in program mode)	Refer to Step 13 (p. 14) - Set CLOSE Limit Using On-Board Buttons
L8 is ON	Door is fully open	
L1 is ON	Door is fully closed.	
Operator light flashes 2 times; door reverses	Safety Beam blocked	Check for obstacles. Align the safety beams.
Operator light flashes 3 times; door reverses or won't open or close	Force intervention	Check for obstruction or binding of the garage door. Perform a field reset if necessary.
Operator light flashes 4 times; door does not move	STOP terminal jumper missing	When using a single button wall station, ensure jumper on STOP terminals is installed
Operator light flashes 5 times; door does not move	Control unit error	Wait at least 30 seconds before giving another command. If the error persists, control board should be replaced.
Operator light flashes 6 times; door does not move	Maximum number of cycles per hour has been reached	Wait a few minutes before attempting to open door.
Operator flashes 7 times; door does not move	Internal electrical error	Power cycle the operator, then try giving a command again; if the problem persists there is a fault with the control board or motor wiring. Perform any necessary checks and replacements.
Operator flashes 8 times; door does not move	Motor has received multiple simultaneous commands	Power cycle the operator
L5 flashes rapidly	Memory error	
L6 flashes rapidly	Automatic force search procedure pending	
All LEDs are OFF	Normal operation (door not in open or close position)	

